

RETURN FOR SERVICE

Please complete the following form, failure to do so may result in a delay of processing the service or repair. Please send well packaged machine and form to: Shopstuff UK Ltd, Unit 60a, Kirby Road, Earlsdon, Coventry, CV5 6HN.

Your Name	
Your Phone Number	
Your Email Address	
Company Name	
Invoice Number	
Date Purchased	
Date Returned	
Make/Model	
Reason for Return / Nature of Issue (if applicable). Delivery address if different to original invoice.	

PLEASE ENSURE THAT THE MACHINE IS WELL PACKAGED (IN THE ORIGINAL PACKAGING IDEALLY) AS WE CANNOT BE HELD RESPONSIBLE FOR ANY DAMAGE CAUSED IN TRANSIT. WE STRONGLY RECOMMEND USING AN INSURED AND TRACKED COURIER SERVICE.

Minimum charge for inspection is £30 + vat

Service / repair will be quoted for subject to parts availability / condition of machine.

Re-delivery service £12.50 + vat for non-remote mainland insured UK delivery. We will endeavour to repair & despatch any machine within 10 working days, this may not always be possible if non-stock parts are required, or if the machine needs to be returned to the manufacturer. For machines that are returned and repaired the customer has the option of having the machine sent back in the same packaging it came in, but Shopstuff take no responsibility for damage caused in transit as we are not covered by our couriers. Alternatively, we can re-pack in a suitably protected box and insure against damage for just £12.50 + vat. Please tick box if you wish us to re-pack and insure your machine.@£12.50+vat Any machine not paid for or claimed will be kept for 60 days and then disposed of.

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